

Class Concept

This is supervisory and managerial work in directing a designated team of computer applications analysts and applications programmers who are engaged in the full range of applications design, maintenance, and programming for multiple application systems. Positions fulfill technical, fiscal, and personnel responsibilities for development teams and the projects in which they engage. Distinguished from the Applications Systems Manager I by the number of complex systems and personnel they are responsible for. The Manager I typically has limited responsibility based on application or project type or scope, while the Manager II tends to have a broader level of accountability and may have multiple Manager I's reporting directly to it.

Recruitment Standards

Knowledge, Skills, and Abilities

- Thorough knowledge of the processes and concepts involved in computer applications analysis including conceptual design, feasibility studies, work process evaluation, cost assessments for development and implementation, and the full range of applications programming and documentation.
- Ability to determine applicability in controversial or precedent setting situations.
- Ability to determine budget needs and recommend, with significant influence, priorities based on program mission, costs, and projected revenues; has authority for significant decisions on fund transfers.
- Skill in oral and written communications with users and professional staff.
- Ability to demonstrate vision and ability to proactively plan, implement, and forecast for organizational and/or enterprise success.
- Ability to evaluate organizational readiness and capacity for change and adjusts accordingly.
- Demonstrated skills in supervising staff, making project task assignments, and reviewing work.
- Ability to provide coaching, conducting annual performance reviews, and managing total skill set of unit. Actively seeks resources and opportunities for employee training and growth.
- Ability to build and maintain a productive and cohesive team.
- A demonstrated, technical understanding of the business, research, engineering, scientific, mathematical, and/or statistical process mandated by the particular application.

Minimum Education and Experience

Bachelor's degree in computer science or an IT related field or other related technical degree from an appropriately accredited institution and six years progressive experience including at least three years of experience in supervisory capacity; or

Associate degree in computer science or an IT related field or other related technical degree from an appropriately accredited institution and seven years progressive experience including at least three years of experience in supervisory capacity; or an equivalent combination of education and experience.